

## WYCLIFFE COMMUNITY MEETING

MONDAY, 14 NOVEMBER 2016

Held at: Highfields Centre, 96 Melbourne Road, Leicester, LE2 0DS

### ACTION LOG

Present:  
Councillor Dawood (Chair)  
Councillor Aqbany

<u>NO.</u>	<u>ITEM</u>	<u>ACTION REQUESTED AT MEETING</u>
43.	<b>INTRODUCTIONS, APOLOGIES &amp; DECLARATIONS</b>	<p>Cllr Dawood – Chair, welcomed everyone and led introductions.</p> <p>It was noted that the meeting would be structured in a two part format.</p> <p>Part one would be;</p> <ul style="list-style-type: none"><li>• The formal process of the meeting which included presentations from the Police, feedback from the Ward Councillors an update on the Ward Community Budget and a brief presentation from the local service providers.</li></ul> <p>Part two would be;</p> <ul style="list-style-type: none"><li>• An opportunity for residents to directly address local service representatives / departments at their advice tables with queries, issues and concerns.</li><li>• The services available at this meeting included Leicestershire Police, Ward Councillors, Ward Community Engagement Officer (WCEO), Housing, City Wardens and Adult Learning. The action log of matters discussed in part two would be collected at the end of the meeting by the WCEO to action and follow up.</li></ul> <p><i>Actions from part two of the meeting are attached at the end of this action log.</i></p> <p>Apologies were received from Anita Clarke (Ward Community Engagement Officer) and Ebrahim Jasat (St Peters Tenants and Residents Association).</p> <p>There were no declarations of interest.</p>
44.	<b>ACTION LOG OF</b>	<p>The action log of the previous meeting held on 15 August 2016 was confirmed as a correct record.</p>

	PREVIOUS MEETING	
45.	<b>WARD COUNCILLORS' FEEDBACK</b>	<p>Councillors had recently met with residents at Wesley Hall regarding issues the Police were dealing with in the ward.</p> <p>The Chair gave the local service providers an opportunity to give a presentation. The following was presented:</p> <p><b>Handyman Service</b> – Tariq Latif, Team Leader of the Handypersons' service:</p> <ul style="list-style-type: none"> <li>• Attendees were asked to note that the Handypersons' service carried out small maintenance jobs and minor repair work on domestic properties in Leicester.</li> <li>• The service was mainly provided at a reduced cost for persons over 60 years old, disabled, single parents or low income families and was available on weekdays 8.30am-5pm.</li> <li>• Further details and contacts are provided at the end of this action log.</li> </ul> <p><b>Housing</b> – Paresh Chandarana, Neighbourhood Housing Team Leader presented:</p> <ul style="list-style-type: none"> <li>• It was noted that since 31 October there was now a smaller neighbourhood housing team serving the ward.</li> <li>• Gordon House refurbishment – the block had been given to one contractor who would manage all sub-contractors in that block.</li> <li>• Goscote House – due to ASB, the housing were looking into a private security company who would address these issues.</li> </ul> <p><b>Adult Learning</b> – Lesley McCartney, the Neighbourhood Learning Coordinator for Leicester East presented information on the Leicester Adult Skills and Learning Service (LASALS):</p> <ul style="list-style-type: none"> <li>• It was noted that there were a variety of adult learning, family learning, apprenticeship and training programmes offered across wards.</li> <li>• Within the Wycliffe ward, it was noted that there were provisions at St Matthews and African Caribbean Community Centres in addition to St Matthews and Highfields library.</li> </ul>
46.	<b>CITY WARDEN UPDATE</b>	<p>City Wardens - Darren Evans and Mohammed Patel who both covered the Wycliffe Ward were present at the meeting and distributed leaflets. Further</p>

		information on the City Warden service and contact details can be found attached at the end of this action log.															
<b>47.</b>	<b>LOCAL POLICING UPDATE</b>	<p>Sergeant Adrian Webb was present at the meeting and gave the following information:</p> <ul style="list-style-type: none"> <li>In regards to Crime/ Anti-Social Behaviour (ASB) in the ward, the Police had been working to address ASB issues primarily on Vulcan Road, Cecil Road and Maynard Road using a variety of day/ night patrol teams, targeting offenders and also a long term solving plan which was taking place in the affected areas.</li> </ul> <table border="1"> <thead> <tr> <th>Type of Crime</th> <th>September</th> <th>October</th> </tr> </thead> <tbody> <tr> <td>Burglaries</td> <td>12</td> <td>6</td> </tr> <tr> <td>Robberies</td> <td>5</td> <td>4</td> </tr> <tr> <td>Theft from motor vehicles/ Catalytic Converter</td> <td>32</td> <td>7</td> </tr> <tr> <td>Serious assaults</td> <td>3</td> <td>1</td> </tr> </tbody> </table> <ul style="list-style-type: none"> <li>Two operation orders were now in place which had contributed toward the reduction of burglaries in the month of October.</li> <li>Operations to target the above crimes were now in place.</li> </ul>	Type of Crime	September	October	Burglaries	12	6	Robberies	5	4	Theft from motor vehicles/ Catalytic Converter	32	7	Serious assaults	3	1
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<b>48.</b>	<b>WARD COMMUNITY BUDGET</b>	<p>Angela Martin – WCEO, gave an update on the Ward Community Budget. Information on the budget is attached at the end of this action log.</p> <ul style="list-style-type: none"> <li>The deadline for any further Ward Funding applications for the year 2016/17 was noted as: 31 January 2017.</li> </ul>															
<b>49.</b>	<b>ANY OTHER URGENT BUSINESS</b>	<p>Councillor Dawood explained the process for the 2nd half of the meeting whereby attendees would have the opportunity to speak directly with Officers present and local service providers to discuss issues, concerns and queries.</p> <p>The Chair also reminded residents of Wycliffe Ward Councillor’s surgery details.</p>															
<b>50.</b>	<b>CLOSE OF PART ONE OF THE MEETING</b>	The Chair declared the meeting closed at 6:35pm.															



# Minute Item 43

## For Information Only.

### Actions from Ward Engagement – Part Two: Wycliffe Ward Community Meeting – 14<sup>th</sup> November 2016.

Issue reported.	Date.	Lead Person /Dept.
<b>Police.</b>		
Drug Dealing – Spinney Hill Park.	Wycliffe Ward meeting 14 <sup>th</sup> Nov. 16.	Police.
Youths lounging around drinking and smoking and ASB – Grove Road.	Wycliffe Ward meeting 14th Nov. 16.	Police.
People drinking in Prebend Street.	Wycliffe Ward meeting 14th Nov. 16.	Police.
Untaxed cars parked on Maidstone Road.	Wycliffe Ward meeting 14th Nov. 16.	Police.
Parking on Zebra Crossing – Melbourne road.	Wycliffe Ward meeting 14th Nov. 16.	Police.
Illegal immigrant Workers.	Wycliffe Ward meeting 14th Nov. 16.	Police +Boarder Control.
<b>Housing Dept. LCC</b>		
ASB - fly tipping, on vacant land to the corner of Grove Rd 7 Vulcan Rd. Enquiry re sale of plots of land or development.	Wycliffe Ward meeting 14th Nov. 16.	Housing Department LCC
Tree on highway land next to owner's property on Melbourne Road.	Wycliffe Ward meeting 14th Nov. 16.	Housing Department LCC
Japanese Knotweed in the garden that backs into his property which is believed to be LCC owned.	Wycliffe Ward meeting 14th Nov. 16.	Housing Department LCC
Private property being rented by resident [Avon St]. renting private property that is too small for his family's needs.	Wycliffe Ward meeting 14th Nov. 16.	Housing Department LCC
Damaged [LCC] wall behind the back of shop owner's property – Granby Ave.	Wycliffe Ward meeting 14th Nov. 16.	Housing Department LCC
<b>City Warden</b>		
Parking issues outside Maidstone Road School.	Wycliffe Ward meeting 14th Nov. 16.	City Warden.
Melbourne Street – Allotments	Wycliffe Ward meeting 14th Nov. 16.	City warden.
Bus knocking bollards over on	Wycliffe Ward	City Warden

Maidstone Road roundabout	meeting 14th Nov. 16.	
Dufield and Berners Street – bin being left outside shops.	Wycliffe Ward meeting 14th Nov. 16.	City Warden
Fly tipping at the entrance to - Shenton Primary School.	Wycliffe Ward meeting 14th Nov. 16.	City Warden
Fly tipping – from 23 Harts Road.	Wycliffe Ward meeting 14th Nov. 16.	City Warden
<b>Ward Engagement Officer – N/S.</b>		
Directly after planned Wesley Hall meeting – 12 Asian boys, smoking and drinking excessively on resident's doorstep – verbally abused householder when approached.	Wycliffe Ward meeting 14th Nov. 16.	Ward Engagement & Community Officer WECO – to refer to police.
No response following petition presented at Ward Meeting 2015 /2016 [Hamid Fahem].	Wycliffe Ward meeting 14th Nov. 16.	WEO to contact Democratic Services re progress.
Lighting requested in the short alley connecting Grove Road & St Saviours Road.	Wycliffe Ward meeting 14th Nov. 16.	WEO to send request for assessment and lighting to Community Safety.
Mount Rd / Heart Rd/ Vulcan Rd/ Sherrard Rd/ lights require turning up – not bright enough.	Wycliffe Ward meeting 14th Nov. 16.	Community Safety – Highways to report back re e mail.
Fredrick / Vulcan road junction, outside the beauty shop - hole in the road – concern that this may collapse.	Wycliffe Ward meeting 14th Nov. 16.	WEO to contact highways to call out and assess damage with view to repair.

## The Handyperson Service

Do you need minor repair work carried out on your property?

Are you worried about the standard of work and how much it will be charged?

If you answer YES to any of these questions and you are one of the following:

- A disabled person
- Over 60 years old
- A Single parent
- Low Income Families

Then our Home Maintenance Officer can help you.

### THE HOME MAINTENANCE OFFICERS

Home Maintenance officers are City Council employees who work for the Housing department to carry out general maintenance work for Leicester City residents

Originally the services were only available in some areas in the City, but because of its popularity we are now offering it to everyone living in the city of Leicester.

We can offer you a worry-free service.

- We will only carry out the work you ask for
- Will be honest and reliable
- Our staff will always wear ID badges, so you can have a peace of mind when you open your door.

## We can handle:

- **Small home maintenance jobs, such as:**
  - Plumbing
  - Glazing
  - Woodwork
  - Windows and door repairs
  - Minor brickwork and plastering up 2m
- **Security work, such as fitting:**
  - Door Chains
  - Spy holes
  - Window and door locks
  - Minor adaptations
  - Keysafe box
- **Minor repairs to:**
  - Fences & Gates

## IT'S VERY SIMPLE

In the first instance, get in touch with the staff at the Blackbird Rd office. They will take details of the work you want doing and hopefully make an appointment.

**Handy Person Service Office**  
**Leicester City Council**  
**Ian Marlow Centre**  
**57 Blackbird Rd**  
**Leicester**  
**LE4 0AR**

You can phone the office on

**0116 4545120**

## The cost of the service

If you are on means tested benefits (this does not include Working Tax Credit) the labour cost will be: £15.00 inc vat per hour

If you are in receipt of Working Tax Credit: £18.00 per hour

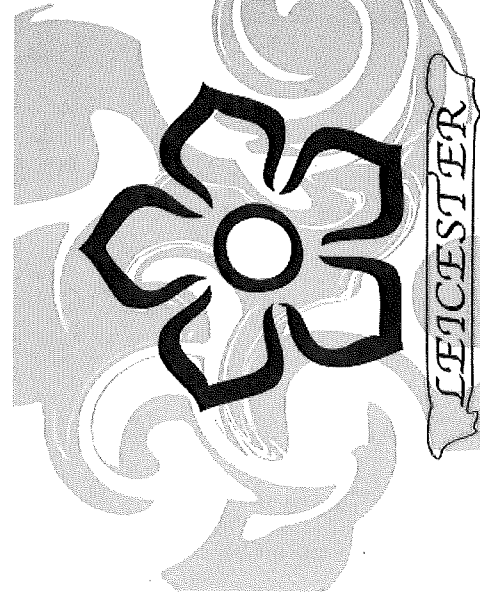
Please note: You will be asked to provide proof of any benefits you receive when we visit your home

If you are NOT on means tested benefits the labour costs will be £30.00 inc vat per hour.

In addition to these labour costs you will also pay for the cost of any materials we provide for the jobs to be completed

## What to do if you are interested

# Minute Item 45







# CITY WARDEN SERVICE

Minute Item 46



**DARREN EVANS  
WYCLIFFE**



**MOHAMMED PATEL  
ST MATTHEWS**

Email: [city.warden@leicester.gov.uk](mailto:city.warden@leicester.gov.uk)

Website: [www.leicester.gov.uk](http://www.leicester.gov.uk)

Telephone: 0116 4541001

City Wardens,  
Phoenix House  
1 King Street  
Leicester,  
LE1 6RN



Leicester City Wardens



City Wardens

These are the main issues that the City Wardens can help with:

- Educating the public and raising awareness of environmental crimes

## ENFORCEMENT ISSUES:

- Littering
- Dog fouling & Dog Control Orders
  - Bins on the street (domestic and commercial)
- Free distribution of printed material
  - Fly posting
  - Small scale fly tipping
  - Graffiti
- Vehicles for sale on the road
- Repairing vehicles on the road
- Failure to produce waste transfer documents
  - Street litter control notices
  - Skips & Scaffolding
  - Spitting
- Rubbish on private land

**WYCLIFFE WARD**



# Household Waste Recycling Centres

If you have access to a vehicle please use our Household Waste Recycling Centres to recycle and dispose of your household waste, located at:

**Freemen's Common\***,  
on Islington Street, LE2 7SQ

**Gypsum Close, off Lewisher Road,**  
LE4 9AB

**Both sites are open from 8am to 8pm (April to October) and  
8am to 6pm (November to March)**

Centres close early on 24 and 31 December, and shut on 25,26 December and 1 January.

If you have a van or trailer over 1.4m long you are only allowed to visit the Gypsum Close Centre and you must obtain a **permit** first which you can request on-line at [leicester.gov.uk/recycling](http://leicester.gov.uk/recycling) or by calling **0116 454 6750**.

Items you can recycle include:

 clothes	 hardcore & rubble	 fridges & freezers	 books	 furniture
 shoes	 soil	 large appliances	 cardboard	 plastic bottles
 textiles	 wood & timber	 mobile phones	 paper	 paint
 asbestos**	 tvs & monitors	 batteries	 cooking oil	 mixed glass bottles & jars
 gas bottles	 electrical	 small appliances	 garden waste	 food tins & drink cans
 household & garden chemicals***	 fluorescent tubes	 telecoms & computers	 car batteries	 metals
			 used engine oil	 household waste

- \* No vans or trailers over 1.4m long will be allowed into the centre at Freemen's Common, unless disposing of asbestos with a permit. They must use Gypsum Close only.
- \*\* Only cement bonded asbestos which has been double wrapped in plastic will be accepted at Freemen's Common Household Waste Recycling Centre. Disposal of asbestos must be booked in advance on 0116 454 6750.
- \*\*\* Household and garden chemicals will only be accepted at Freemen's Common.

If you're a tradesperson or business you can dispose of your trade waste at Gypsum Close waste facility hassle free and cost-effectively. No need for complicated contracts or large bins, you can use the site as frequently as needed.

Please visit [leicester.gov.uk/tradewaste](http://leicester.gov.uk/tradewaste) for more information and charges.

For further information on how to recycle in Leicester visit  
[leicester.gov.uk/recycling](http://leicester.gov.uk/recycling)



**If you have any issues that you would like to report then please speak to the City Wardens or contact the service on 0116 4541001**

## Wycliffe Ward Community Budget Summary – [up] to September 30<sup>th</sup> 2016.

Total Spend [as of] 30th September 16. = £14,868.00.

### 10 x Funding Application Received

- 8 x Supported [in part or full]
- 2 x Not Supported
- 2 x Awaiting Decision [joint applications/ awaiting other wards decision].

	<b>Project Name:</b>	<b>Event:</b>	<b>Amount Requested:</b>	<b>Supported /Not Supported:</b>	<b>Amount Awarded:</b>	<b>Comments:</b>
<b>Funding Applications - Supported:</b>						
Individual	Leicester Caribbean Cricket Club.	Junior players Achievement Awards Festival 2016.	£500.	Supported.	£500.	
Individual.	Ball Park Nirvana FC.	Leicester Sunday Football League.	£1,355.	Part Supported.	£600.	
Joint Spinney Hill.	Greater Noakhali Shomiti.	Y.P. Day Trip to London.	Spinney Hill – <u>Wycliffe £500</u>	Part Supported.	£500.	Spinney Hill – to meet re Ward Budget outcomes.
Joint – Spinney Hill.	Candy Arts CIC.	Media Production Workshops, 15 – 20 year old.	£2,206 Total Requested. £1,103.00 per Ward.	Part Supported.	£300.	Spinney Hill – to meet re Budget outcomes.
Joint – Stoneygate.	Leicester Calypso Football Club.	Annual 5 A Side football tournaments.	£1,767. Total. £883. Per Ward.	Supported.	£883.	Stoneygate – to meet re Budget outcome.
Individual.	Len Hollis Court.	Seated Exercise Sessions.	£1,250.	Part - Supported.	£1,000.	Revision to £1,000 stated at Ward Meeting 14/11/16.
Individual.	Rajo Somali Community.	Women’s Empowerment Workshops.	£380.	Supported in Full.	£380.	Agreed at Ward Meeting – 14/11/16.

<b>Funding Application – Not Supported:</b>						
Joint – Spinney Hill /Stoneygate.	Somali Development Services.	Y.P. Work Club.	£4,500 requested. £1,500 Wycliffe.	Not supported.		Spinney Hill / Stoneygate – to Meet re Budget outcomes.
Joint – Braunstone & Rowley Fields/ western.	Phoenix Community Cinema [Leic. Arts Centre Ltd.].	Mobile Cinema Service.	£2,700 Total Requested. £900 Wycliffe.	Not supported.		
<b>Funding Application Awaiting Decision:</b>						
Individual.	Norman Perrin.	Innocence not for Sale – Awareness Conference & Workshop.	£500.	TBA – Awaiting Outcome.		

**Closing Balance [Based on the Funding Applications Supported ONLY] = £3,002.**

Final Funding Round Closes – 31<sup>st</sup> January 2017.